

**April 2010 - March 2017**

## SUPPORT PROGRAMME FOR URBAN REFORMS (SPUR)

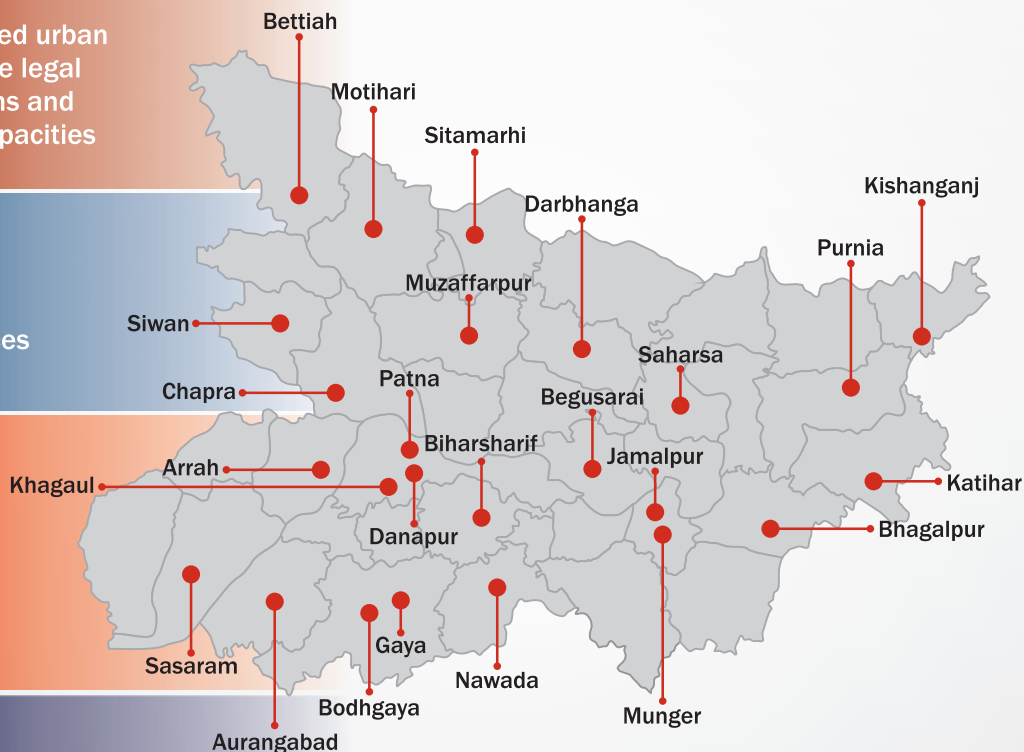
Working with the Urban Development and Housing Department,  
Government of Bihar; targeting 28 Urban Local Bodies (ULBs)  
covering 7.05 million urban population

Creating the base for structured urban  
development through effective legal  
frameworks; strong institutions and  
improved urban local body capacities

Increasing revenue base of  
municipalities and improving  
management of public finances

Enhancing state government  
capacities to access funding  
for city level infrastructure  
from various programmes  
including the private  
sector and other donors

Empowering urban poor access  
increased urban resources and  
livelihood opportunities



● SPUR Towns    □ District Boundary

# Effective Legal Frameworks; Strong Institutions & Improved Urban Local Body (ULB) Capacities



## RETURN ON INVESTMENTS

# 267%

Increase in Urban Department allocation in State Budget from £121.76m in FY 2008-09 to £446.94m in FY 2016-17



# £406.27m

unlocked from Government of India schemes

- £176.47m following approval of proposals for Bhagalpur, Patna & Muzaffarpur under **Smart City Mission**
- £229.80m from **AMRUT** (Atal Mission for Rejuvenation and Urban Transformation) in 26 ULBs

## 29 ULBS HAVE GIS BASE MAPS WITH ALL UTILITIES

- Scaled up to 40 ULBs using state funds
- Unique house numbering and updating municipal databases completed in 8 ULBs



## CREATED INSTITUTIONS

Bihar Urban Infrastructure Development Corporation; Bhagalpur Smart City Limited

# £1.77m

Received as 'reform linked performance grant' under AMRUT

### POLICIES, RULES, MANUALS

- 13 policies, rules and manuals approved

### CAPACITY BUILDING

- > 300 standard training modules developed
- 33 ULB offices renovated

### INSTITUTION DEVELOPMENT

- Proposals for restructuring Patna Municipal Corporation, other ULBs & making Directorate of Municipal Administration operational submitted

### EMBEDDING GOVERNANCE

- Annual inter ULB competition - Mukhyamantri Nagar Nikay Protsahan Yojana - involving self rating on governance parameters designed and implemented

### ACCOUNTABILITY and TRANSPARENCY

- 13 E-gov modules in operation in 55 ULBs
- £0.12m revenue collection from E-Governance use in last 1 year
- MIS Cell operational since 2013



**Hon'ble CM, Bihar at the launch  
of E-Municipality initiative on  
24<sup>th</sup> February 2016**



**'Nagarseva'- the E-Municipality portal**



**Land cover map of Patna and  
surroundings using GIS**



**ULB sensitization workshop on urban reforms**



**Refurbished ULB offices**



**Bhagalpur Smart City Limited  
- 1<sup>st</sup> Board Meeting**

# Increased Revenue Base of Municipalities; Improved Management of Public Finances

## RETURN ON INVESTMENTS

717%

Increase in per capita self – generated revenue - up from **£0.98** in FY 2008-09 to **£3.38** in FY 2016-17

£40.28m

Potential property tax demand in 29 ULBs in FY 2016-17 unlocked by leveraging GIS technology - up from **£19.24m** in FY 2014-15

£12.35m

Received as Performance Grant under **14<sup>th</sup>** Finance Commission, Government of India

123  
ULBs

Practice Accrual Based Double Entry Accounting (DEAS) – up from 0 at project start

25  
ULBs

Achieved >75% of Public Finance Management & Accountability benchmarks in FY 2016-17 – up from 0% in FY 2009-10

140  
ULBs

Undertake concurrent internal audit – up from 0 at project start

### POLICIES & REGULATIONS

- Property Tax Rules
- Accounting Rules & Manuals
- Budget Manual
- Regulations for Recovery of Tax & Non Tax Dues

### CAPACITY BUILDING

- Working with Finance staff in ULBs to demonstrate financial reforms
- >300 structured trainings organised including development of standardised training modules

### PUBLIC FINANCE MANAGEMENT

- Revenue Enhancement Plans & Revenue Enhancement Committees in ULBs
- Internal Audits
- Outcome budgeting

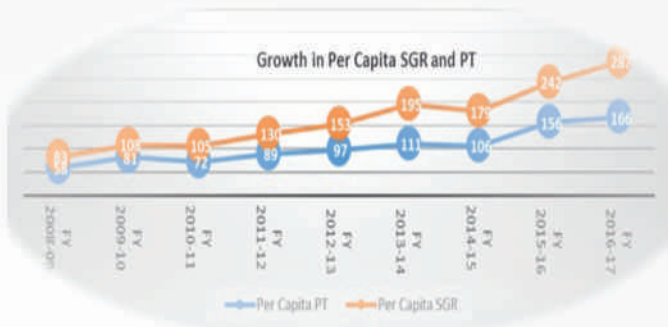
### OTHER

#### INTERVENTIONS

- Monthly Progress Reviews at ULB and state level
- GIS Mapping
- Announcement of “One Time Waiver Scheme” in FY2016-17 - aimed at increasing property tax collections



Property Tax collection centre - Muzaffarpur



Year-on-Year increase in Self-Generated Revenue & Property Tax



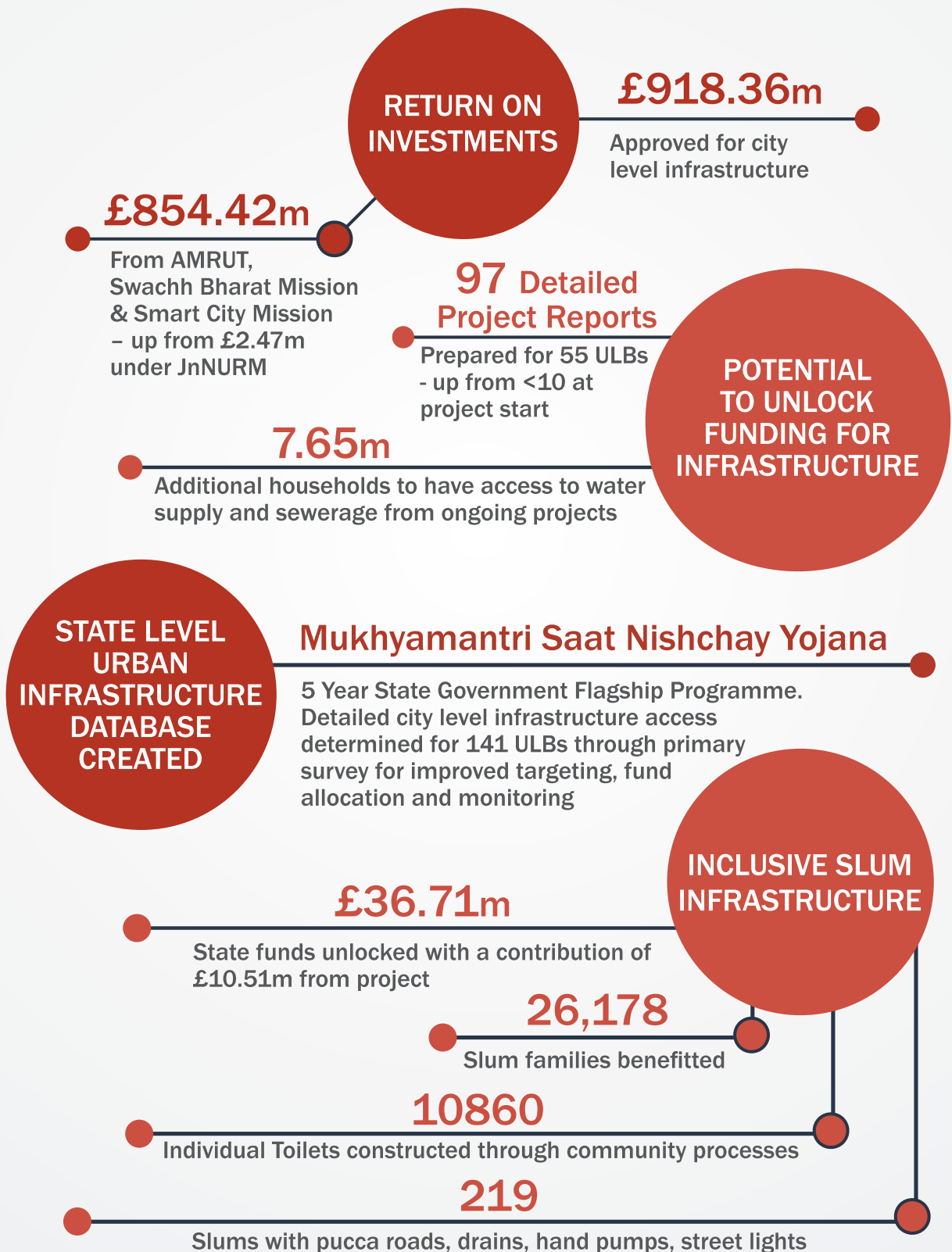
Muzaffarpur Municipal Corporation - the 'best performing' ULB



Reporting on raids conducted by GoB for recovery of property tax dues



# Increased Access to Funds for City Level Municipal Services & Provision of Basic Slum Infrastructure





**Solid waste management equipment given to ULBs**



**Individual toilet under construction in a slum**



**Paved road constructed in Islam Nagar Slum, Nawada**



**Collection of garbage in Bhagalpur**



**Digging the toilet pit**



**SVS supervising toilet construction**

# Empowering the Urban Poor; Increased Access to Urban Resources and Livelihood Opportunities

## COMMUNITY MOBILISATION – CREATION OF SELF HELP GROUPS (SHGs)

**6298**

active SHGs in  
SPUR towns  
approx.

**138630**

women members

**£0.43m**

released as  
Revolving Fund to  
SHGs under  
National Urban  
Livelihood Mission

**£1.52m**

cumulative  
savings of SHGs

**9242**

cumulative active  
SHGs in 45 ULBs  
of Bihar compared to  
0 prior to 2012  
(Scaled up in 17 additional  
towns under National  
Urban Livelihood Mission)

## MICRO- PLANNING & SKILL TRAINING

**>350**

new women headed  
micro enterprises set up

**£0.22 - 0.24m**

increase in aggregate  
monthly income

**250**

micro level  
livelihood plans  
prepared &

**167**

SHGs  
received cash-credit  
linkages

**>2000**

Women trained on  
- Micro Planning  
- Gender  
- WASH  
- Health & Hygiene  
including development of  
toolkits & training materials

## STREET VENDORS – TARGETED INTERVENTIONS

**55635**

vendors identified  
through biometric  
survey

**42**

Town Vending  
Committees formed  
in as many ULBs

**42041**

vendors/families  
linked to  
Social security  
schemes

**553**

vendor linkages  
to bank credit  
established





Hon'ble CM Bihar distributing  
Revolving Funds to SHGs



SHG meeting in progress



Street Vendor, Begusarai



Survey of Street Vendors



Micro-planning for slum infrastructure

# VOICES

**URMILA DEVI**

**'E-Rickshaw Driver'**

Bela Chapra slum, Muzaffarpur



*"I had the hunger to grow and succeed in life. My husband was also working as a daily wage earner and I dreamt of a better life. From being a member of an SHG to forming SHGs – I can do anything in life!"*

A housemaid till 5 years ago; joined an SHG & was motivated to become a Mobilizer earning Rs. 200 for every group formed – went on to form 22 groups. Today drives an e-rickshaw purchased through a bank loan – 10 other women are motivated to do the same

Underwent skill training under Lijjat Papad and motivated 10 SHGs in her slum to engage in this livelihood

**LALMUNI DEVI**

**'Papad Chachi'**

Kanhauli Matth, Muzaffarpur



*"Had I not been a member of the SHG, it would have been difficult for me to encourage other women in my slum to work on their own. Today, women from many households are engaged in work and no one sits idle. It has ensured better standards of living and a happy family."*

President of her Area Level Federation that has been selected by the ULB to run the night shelter in town under NULM

Facilitated construction of 132 toilets in her slum

*"I had hardly been out of my locality for years. It is because of Samvardhan project that I got my own identity and today I even fight with the officials of the Nagar Parishad to see that works for women get completed on priority."*

**AKALI DEVI**

**'Chai Wali'**

Batraha slum, Saharsa





**Rekha Devi, Begusarai; facilitated formation of 36 SHGs and construction of 300 toilets in 5 slums**



**Shashi Devi, Nawada; overcame extreme resistance from family and neighbours and formed 28 SHGs**



**Sadhana Devi, Garphar slum; Nawada**

*"I realised that the loans from the SHG savings could be utilised effectively and that a sewing machine can help increase my earnings."*

A 'reluctant' SHG member, today she is building a tailoring business on the back of SHG loans – has tied up with a large saree showroom in town and earns between Rs. 5000-6000 per month







- 28 शहरों के कुल 1874 स्तम्भ किए जाएंगे विकसित
- इस योजना पर खर्च किए जागे 22.15 करोड़ रुपए

[illegible][illegible]

DER CORRESPONDENT

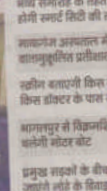
**Painful:** A government law enforcement agency there is sure that might give you a shocking feeling.

The survey states that 60 percent of families in Dallas do not get municipal water and 30 percent of the people in the city don't have piped-in water. Across the state, 33.77 percent live out of 20,000 households have access to municipal water.

[illegible][illegible][illegible]

विक्र. जागरण २०-२००० २०-००

के प्रतिनिधियों के साथ आयुक्त ने की बैठक • एक सप्ताह में हो जाएगा स्मार्ट सिटी लिमिटेड कंपनी का गठ



वर्तमान में  
जल संचयन  
काम में  
जल संचयन  
काम में  
जल संचयन  
काम में

महिलें का योगा बौद्धिकरण

[illegible]

**शहर में जगह-जगह बनाए जायेंगे फोटोस**

समूह की ओर से शहर के विभिन्न-विभिन्न स्थानों पर फोटोस बनाए जायेंगे। फोटोस बनाए जायेंगे जहाँ-जहाँ पर शहर के विकास के लिए काम हो रहा है। फोटोस बनाए जायेंगे जहाँ-जहाँ पर शहर के विकास के लिए काम हो रहा है। फोटोस बनाए जायेंगे जहाँ-जहाँ पर शहर के विकास के लिए काम हो रहा है।



**PUSHING AHEAD** After posting vision for smart city, PMC gears up to upload other plans on mygov.in soon

Satish Pathak  
• satish.pathak@univie.ac.at

**PLANNING** The state city tag has gone green. The state's largest city is now in a partnership with the U.S. Environmental Protection Agency (EPA) to develop a sustainable city. The partnership will be a model for other cities in the state. The partnership will be a model for other cities in the state. The partnership will be a model for other cities in the state.



Chitra, had been finalising different sections of the proposal on the basis of data collected together by the previous consultant. All proposals would be reviewed by a task force, headed, Shrinia and Manager have already outlined their vision: *diversity, culture, vision and*

other area-specific plans on the website.

Apart from the concept plan, current infrastructure development, the cities also need to qualify on 10 parameters set by the Urban ministry, which include the existing services, past track record and

reform, implementation of national urban renewal mission where and self financing capacity of the cities.

If Patna is selected, it will be the fourth city to qualify the smart city status. So far, Mangalagiri had been selected for phase two of the announcement for launch of the

Other two cities, Saurashtra and Gujarat, have not yet been selected among the list of 100 probable smart cities to be declared by the Centre. However, the PM's office has not ruled out the inclusion in the smart city list. It is yet to be made.

Around the tough landing of the PM's visit, the ruling party is looking to firm up its claims.

"Last time, we missed the chance by a whisker due to the PM's health. This time, the visit was being offed by the PM. We have substantially improved the mechanism to strengthen the PM's visit. We have a special interminister and nodal officer of smart city projects. Shreeji Rajal Adani, the president of the Adani Group, has again an annual allocation of ₹200 crore for each smart city from his own five years on the board of the PM's office as the state government," says a senior official of the department.

This means, each city will get ₹1,000 crore over the next five years to cover the smart city project. A former principal secretary of the department



TELEGRAPH THURSDAY 31 JANUARY 2013

Approval to formation  
of property tax board

# Civic stick to mop up dues

**PIYUSH KUMAR TRIPATHI**  
The urban development and  
on

The new board would be entrusted with the task of conducting a survey every five years and assessing the state government in terms of meeting the actual needs, value and market value of its assets and buildings.

Bertrand, the clause of declaration. "If the property tax rules require every holding owner, whose use had not been earlier assessed, should self-assess, should self-assess their property within three months following notification of the statute. The holding owner would have to calculate the amount of the tax and pay the amount to the municipality. The property tax rules were approved on Tuesday. The ordinance that the municipality or the department prescribe the self-assessment forms and issue guidelines facilitate the process."

FMC assures that in conducting the self-assessment a stipulated time was a fine of \$4,500 on a holding and \$4,500 on a holding. The ordinance has been limited to have a

**APPRAISAL VALUE**  
 \$100,000.00

- **General renewal** of existing tax by municipalities every two years
- **Existing tax increase** to pay for housing tax increases, within 30 days of approval
- **Self-initiated** tax increases to start in six months
- **Presently pending** for housing tax purposes
- **Related** to property taxes

be responsible for implementing various provisions of the Municipal Property Tax Assessment Act, 2001, and other provisions of the Development and Planning Act, 2001, and the Urban Department Minister, Fred Romanuk.

The clause in the property tax rules that general renewal of the existing tax would be done by municipalities every two years, this intention was to encourage assessment due to change in classification of roads, change of use of non-residential use, occupancy and other factors.

It also states that every person, tax to pay holding tax in any kind of property within six days of acquiring land or building incurring land or building tax. The assessment of holding tax. The statute adds the



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