

April 2010 - March 2017

SUPPORT PROGRAMME FOR URBAN REFORMS (SPUR)

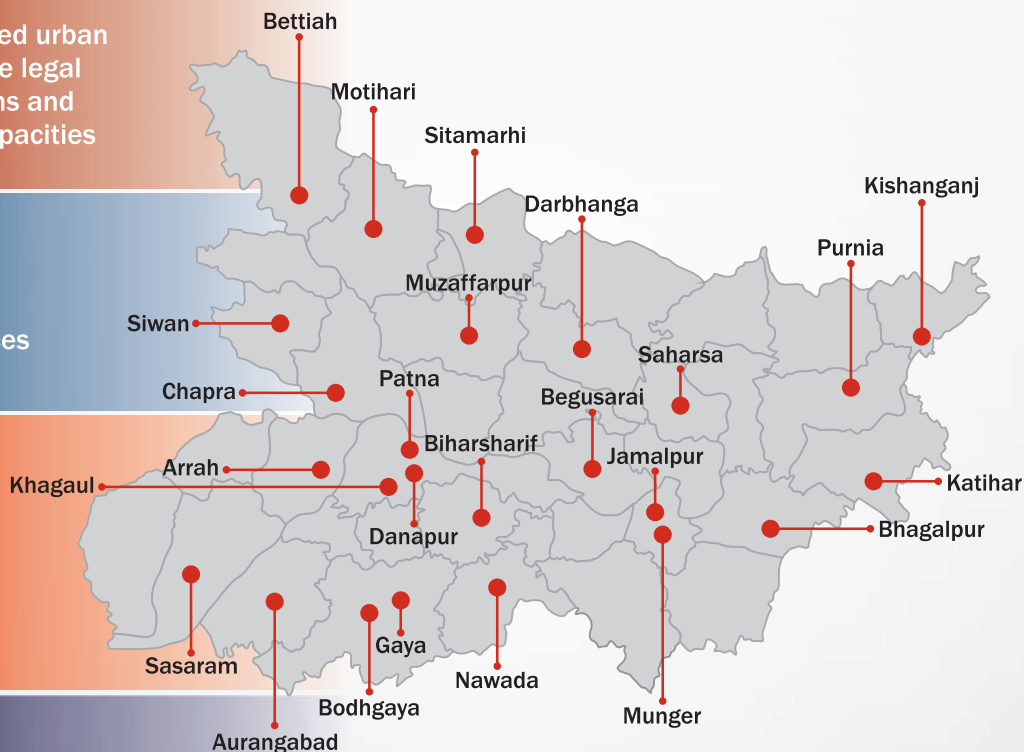
Working with the Urban Development and Housing Department,
Government of Bihar; targeting 28 Urban Local Bodies (ULBs)
covering 7.05 million urban population

Creating the base for structured urban
development through effective legal
frameworks; strong institutions and
improved urban local body capacities

Increasing revenue base of
municipalities and improving
management of public finances

Enhancing state government
capacities to access funding
for city level infrastructure
from various programmes
including the private
sector and other donors

Empowering urban poor access
increased urban resources and
livelihood opportunities



● SPUR Towns □ District Boundary

Effective Legal Frameworks; Strong Institutions & Improved Urban Local Body (ULB) Capacities



RETURN ON INVESTMENTS

267%

Increase in Urban Department allocation in State Budget from £121.76m in FY 2008-09 to £446.94m in FY 2016-17



£406.27m

unlocked from Government of India schemes

- £176.47m following approval of proposals for Bhagalpur, Patna & Muzaffarpur under **Smart City Mission**
- £229.80m from **AMRUT** (Atal Mission for Rejuvenation and Urban Transformation) in 26 ULBs

29 ULBS HAVE GIS BASE MAPS WITH ALL UTILITIES

- Scaled up to 40 ULBs using state funds
- Unique house numbering and updating municipal databases completed in 8 ULBs



CREATED INSTITUTIONS

Bihar Urban Infrastructure Development Corporation; Bhagalpur Smart City Limited

£1.77m

Received as 'reform linked performance grant' under AMRUT

POLICIES, RULES, MANUALS

- 13 policies, rules and manuals approved

CAPACITY BUILDING

- > 300 standard training modules developed
- 33 ULB offices renovated

INSTITUTION DEVELOPMENT

- Proposals for restructuring Patna Municipal Corporation, other ULBs & making Directorate of Municipal Administration operational submitted

EMBEDDING GOVERNANCE

- Annual inter ULB competition - Mukhyamantri Nagar Nikay Protsahan Yojana - involving self rating on governance parameters designed and implemented

ACCOUNTABILITY and TRANSPARENCY

- 13 E-gov modules in operation in 55 ULBs
- £0.12m revenue collection from E-Governance use in last 1 year
- MIS Cell operational since 2013



**Hon'ble CM, Bihar at the launch
of E-Municipality initiative on
24th February 2016**



'Nagarseva'- the E-Municipality portal



**Land cover map of Patna and
surroundings using GIS**



ULB sensitization workshop on urban reforms



Refurbished ULB offices



**Bhagalpur Smart City Limited
- 1st Board Meeting**

Increased Revenue Base of Municipalities; Improved Management of Public Finances

RETURN ON INVESTMENTS

717%

Increase in per capita self – generated revenue - up from **£0.98** in FY 2008-09 to **£3.38** in FY 2016-17

£40.28m

Potential property tax demand in 29 ULBs in FY 2016-17 unlocked by leveraging GIS technology - up from **£19.24m** in FY 2014-15

£12.35m

Received as Performance Grant under **14th** Finance Commission, Government of India

123
ULBs

Practice Accrual Based Double Entry Accounting (DEAS) – up from 0 at project start

25
ULBs

Achieved >75% of Public Finance Management & Accountability benchmarks in FY 2016-17 – up from 0% in FY 2009-10

140
ULBs

Undertake concurrent internal audit – up from 0 at project start

POLICIES & REGULATIONS

- Property Tax Rules
- Accounting Rules & Manuals
- Budget Manual
- Regulations for Recovery of Tax & Non Tax Dues

CAPACITY BUILDING

- Working with Finance staff in ULBs to demonstrate financial reforms
- >300 structured trainings organised including development of standardised training modules

PUBLIC FINANCE MANAGEMENT

- Revenue Enhancement Plans & Revenue Enhancement Committees in ULBs
- Internal Audits
- Outcome budgeting

OTHER

INTERVENTIONS

- Monthly Progress Reviews at ULB and state level
- GIS Mapping
- Announcement of “One Time Waiver Scheme” in FY2016-17 - aimed at increasing property tax collections



Property Tax collection centre - Muzaffarpur



Year-on-Year increase in Self-Generated Revenue & Property Tax

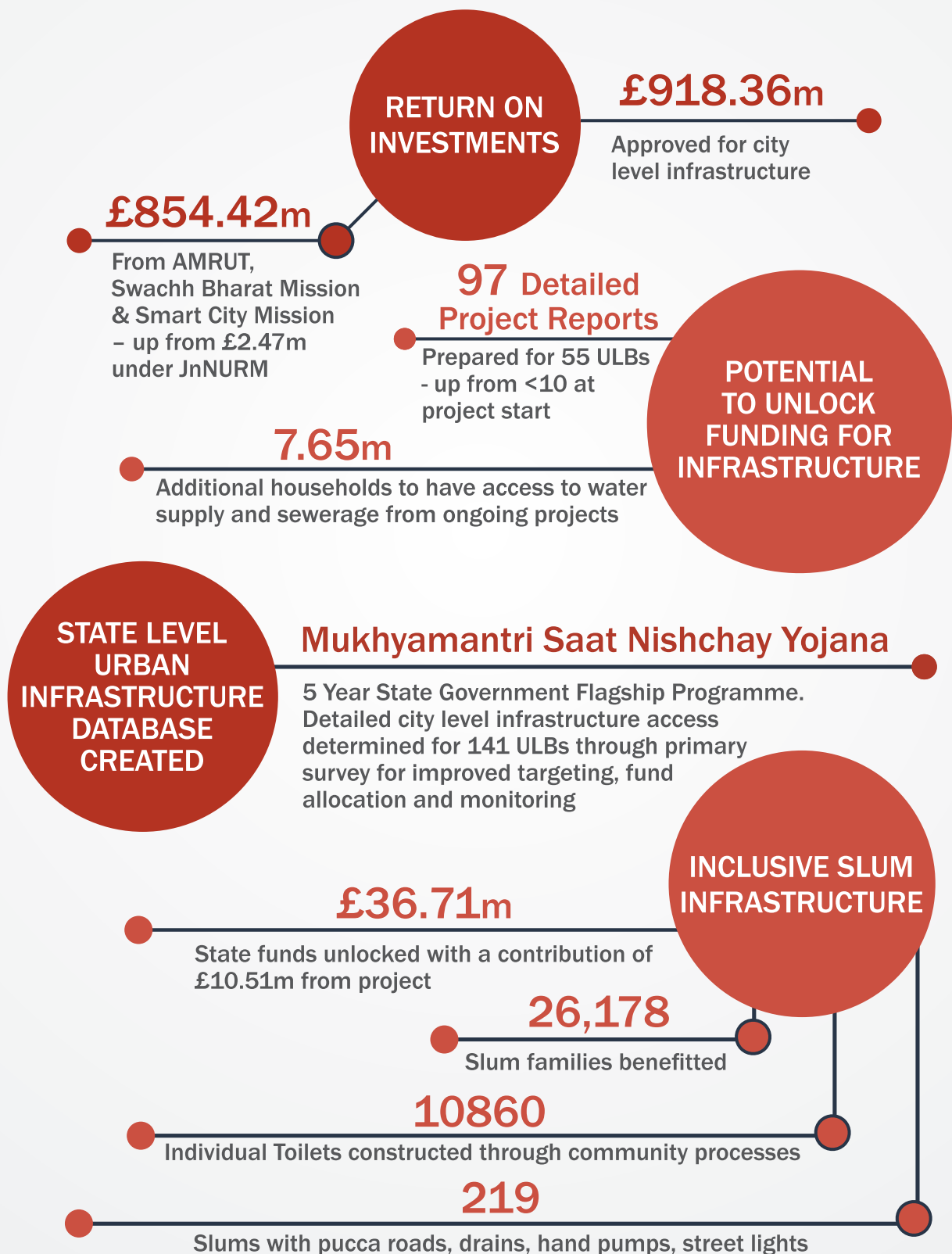


Muzaffarpur Municipal Corporation - the 'best performing' ULB



Reporting on raids conducted by GoB for recovery of property tax dues

Increased Access to Funds for City Level Municipal Services & Provision of Basic Slum Infrastructure





Solid waste management equipment given to ULBs



Individual toilet under construction in a slum



Paved road constructed in Islam Nagar Slum, Nawada



Collection of garbage in Bhagalpur



Digging the toilet pit



SVS supervising toilet construction

Empowering the Urban Poor; Increased Access to Urban Resources and Livelihood Opportunities

COMMUNITY MOBILISATION – CREATION OF SELF HELP GROUPS (SHGs)

6298

active SHGs in
SPUR towns
approx.

138630

women members

£0.43m

released as
Revolving Fund to
SHGs under
National Urban
Livelihood Mission

£1.52m

cumulative
savings of SHGs

9242

cumulative active
SHGs in 45 ULBs
of Bihar compared to
0 prior to 2012
(Scaled up in 17 additional
towns under National
Urban Livelihood Mission)

MICRO- PLANNING & SKILL TRAINING

>350

new women headed
micro enterprises set up

£0.22 - 0.24m

increase in aggregate
monthly income

250

micro level
livelihood plans
prepared &

167

SHGs
received cash-credit
linkages

>2000

Women trained on
- Micro Planning
- Gender
- WASH
- Health & Hygiene
including development of
toolkits & training materials

STREET VENDORS – TARGETED INTERVENTIONS

55635

vendors identified
through biometric
survey

42

Town Vending
Committees formed
in as many ULBs

42041

vendors/families
linked to
Social security
schemes

553

vendor linkages
to bank credit
established



Hon'ble CM Bihar distributing
Revolving Funds to SHGs



SHG meeting in progress



Street Vendor, Begusarai



Survey of Street Vendors



Micro-planning for slum infrastructure

VOICES

URMILA DEVI

'E-Rickshaw Driver'

Bela Chapra slum, Muzaffarpur



"I had the hunger to grow and succeed in life. My husband was also working as a daily wage earner and I dreamt of a better life. From being a member of an SHG to forming SHGs – I can do anything in life!"

A housemaid till 5 years ago; joined an SHG & was motivated to become a Mobilizer earning Rs. 200 for every group formed – went on to form 22 groups. Today drives an e-rickshaw purchased through a bank loan – 10 other women are motivated to do the same

Underwent skill training under Lijjat Papad and motivated 10 SHGs in her slum to engage in this livelihood

LALMUNI DEVI

'Papad Chachi'

Kanhauli Matth, Muzaffarpur



"Had I not been a member of the SHG, it would have been difficult for me to encourage other women in my slum to work on their own. Today, women from many households are engaged in work and no one sits idle. It has ensured better standards of living and a happy family."

President of her Area Level Federation that has been selected by the ULB to run the night shelter in town under NULM

Facilitated construction of 132 toilets in her slum

"I had hardly been out of my locality for years. It is because of Samvardhan project that I got my own identity and today I even fight with the officials of the Nagar Parishad to see that works for women get completed on priority."

AKALI DEVI

'Chai Wali'

Batraha slum, Saharsa





Rekha Devi, Begusarai; facilitated formation of 36 SHGs and construction of 300 toilets in 5 slums



Shashi Devi, Nawada; overcame extreme resistance from family and neighbours and formed 28 SHGs



Sadhana Devi, Garphar slum; Nawada

“I realised that the loans from the SHG savings could be utilised effectively and that a sewing machine can help increase my earnings.”

A ‘reluctant’ SHG member, today she is building a tailoring business on the back of SHG loans – has tied up with a large saree showroom in town and earns between Rs. 5000-6000 per month

MAPS & AWARDS



PROGRESS ROUTE

From left: Urban development department principal secretary Girish Shankar, deputy chief minister Sushil Kumar Modi and UDHD head Purnima Sanyal at the programme in a city block, Patna City, Bihar

Project for urban reforms

SANDEEP KUMAR VERMA

Patna, Aug 22: The support programme for urban reforms, Bihar, was launched here today. Funded by the Urban Development (UDHD) project, it will be jointly executed by the state and the central government. The urban local bodies will be able to generate more revenue, use the available resources better and to people, using the better.

During the three-year programme period of the project, UDHD will provide financial assistance of about Rs 100 crore and technical assistance of Rs 10 crore.

Twenty-eight urban towns, which have been divided into six clusters, are the pre-

selected towns for the project. The programme will have the key areas of operation: urban planning, urban infrastructure, urban housing, urban health, urban education, urban employment, urban environment, urban safety and urban security.

Most of the money would be used for capacity building of the urban local bodies, to help them achieve the goals of the project on their own.

The project has also been selected to 14 towns for developing infrastructure in four urban areas of the state: Patna, Muzaffarpur, Bhagalpur and Darbhanga.

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HINDUSTAN TIMES, PATNA
THURSDAY, NOVEMBER 24, 2011

Cabinet nod to slum policy

RELIEF Govt paves way for development of slums into habitable area

And Rishiwar

A Noida Correspondent

PATNA: The state cabinet has approved the Bihar slum policy. The policy will provide for the identification and development of slums into habitable areas with proper infrastructure, water supply and electricity. The policy will also provide for the improvement of the living conditions of the slum dwellers.

Chief secretary Naveen Kumar said the policy, based on the recommendations of the Urban Development Policy 2010, National Urban Policy 2010, and the Bihar Urban Policy 2010, will provide for the identification and development of slums into habitable areas with proper infrastructure, water supply and electricity. The policy will also provide for the improvement of the living conditions of the slum dwellers.

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IGIMS fund approved

The state government has approved a fund of Rs 25 crore for the creation of proper infrastructure for the slum dwellers. The fund will be used for the construction of roads, water supply, electricity, and other infrastructure.

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hindustantimes

HINDUSTAN TIMES, PATNA
TUESDAY, MAY 29, 2012

UDHD raising waste mgmt infrastructure for 28 civic bodies

Jyotindra

Patna Correspondent

PATNA: Five towns in the Kosi region would benefit from solid waste management schemes, while 28 municipal bodies are being empowered to take up waste management and drainage infrastructure projects. Urban development experts, finance officers, engineers would join the municipal work force to help review and execute the plans, From Kumar

Urban development and housing department (UDHD) has said. He added, that sanitation plans for 40 other towns were on the anvil along with schemes for slum area development and slum dwellers' welfare. The UDHD is working up an overall cost of Rs 25 crore.

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EFFECTIVE MEASURES

- UDHD accepted personnel in PMC, 28 municipalities
- Civic staff being trained to improve their technical skill
- GIS mapping of towns being done for revenue evaluation
- Five Kosi towns to get sewerage systems, mobile sanitation
- City sanitation plan on and for 40 other towns

while detailed project reports for river bank development and creating crematoriums and community toilets, has been invited.

The UDHD department for international development (IDFD) has prepared IDFRs to execute the slum development plans and solid waste management schemes. There is provision for drinking water, street lighting with solar energy, construction of public toilets, drainage and roads in the IDFRs. The UDHD is implementing the IDFRs for which 20 tenders have been invited.

Kumar said, there are plans also to impart training to poor women and youth. Six enterprise development centres would be opened. Such a facility is already operational for the last three months in Patna and 700 persons have already received training in it of whom, 62 have been given jobs in different institutions with salaries of between Rs 6000 and Rs 8,000, he added.

The Telegraph, 25 August, 2010

Govt to develop 55 more towns

29 Towns Already Under Scheme Funded By UK

Purnima C Chaudhary / New

PATNA: The state government has decided to develop an additional 55 towns, including two of the most tourist places Gaya and Rajgir. At present 28 towns are covered under the Support Programme for Urban Reforms (SPUR), funded by the Department for International Development (DFID), UK.

Bihar's urban development and housing minister Purnima Sanyal made this announcement at the inaugural session of the day-long, national-level conference on "Developing urban economy of Bihar" held on Friday in Patna. The urban development and housing department official conference is a part of the original SPUR, in collaboration with Asian Development Research In-

URBAN DEVELOPMENT

- The state government will include all 65 municipal bodies and 66 'village panchayats' in the development plan.
- The plan is to make larger cities and towns attractive for private sector investment.
- According to an urban economic survey, 4% towns want to develop an agro-processing and to add 10% in educational hubs, 17% in tourism-based towns and another 11% see their future as industrial towns.

stitute (ADRI), Patna, and the Bihar National Growth Centre, UK.

Kumar said, "We will like to include all 65 municipal bodies and 66 'village panchayats' in this integrated development plan of towns and cities in the next phase." The department has taken initiatives to make larger cities and towns attractive for private sector investment.

As a part of SPUR, an urban economic survey was carried out. A detailed data bank of the state, in a digital form, has been created. This will, in turn, help the government to identify the areas for development and to plan the development of the state.



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CM Nitish Kumar could not inaugurate the conference, but his message was read out, which he said that the workshop would provide a platform to share the Bihar story and learn from others on managing planned and inclusive urbanisation.

"Bihar's vision... is to develop urban areas as growth centres, promoting economic value chains and balanced spatial and economic development leading to household income growth and reduction in poverty," the CM said. He said the urban local bodies must become aware of their role and responsibilities.

UDHD India head Sam Sharpe told on the sidelines of the conference that he was satisfied with the pace of work in all ongoing projects in Bihar. "We are working in 20 cities of Bihar, which will continue for another four years. After the completion of work, an independent evaluation team would assess the quality of work done at all such places," he said. The total cost of SPUR in 20 cities is Rs 100 crore. "In other cities, we are particularly working on water supply and sewerage. The urban development department has been formed 18,000 health projects in the state," he added.

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Hi-tech maps to swell urban revenue

ANUSH KUMAR THAKUR

Patna, Dec 8: Builders of a state will soon find it difficult to make any money out of the state's urban areas. The state's urban development and housing department has decided to use hi-tech maps to identify the areas for development and to plan the development of the state.

As a result, many of them are unable to generate sufficient revenue to maintain them. Thus, we have decided to use hi-tech maps to identify the areas for development and to plan the development of the state.

The state government will include all 65 municipal bodies and 66 'village panchayats' in the development plan. The plan is to make larger cities and towns attractive for private sector investment.

According to an urban economic survey, 4% towns want to develop an agro-processing and to add 10% in educational hubs, 17% in tourism-based towns and another 11% see their future as industrial towns.

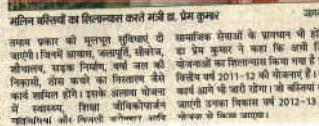
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- 28 शहरों के कुल 1874 स्तंभ किए जाएंगे विकसित
- इस योजना पर खर्च किए जाएंगे 22.15 करोड़ रुपये

[illegible]

DER CORRESPONDENT

Palm: A government information survey shows facts that might give you something.

The survey also found that 40 percent of the city's families in 1980 do not own a home, and 30 percent of the city's families don't have piped water. Across the state, 20.7 percent of the families don't have piped water and 30 percent don't have access to electricity.

[illegible][illegible]

ने लगंगा भागलपुर



- गुह्यनाथ
- कुमावाड
- जीम बंदर, वसोवस
- जीम बंदर, पंचनाथ
- बनसदासनाथ
- बनसदा बंदर, रोपण

[illegible]

शहर में जगह-जगह
बनार जाएंगे रथोत्सव
राष्ट्र गीत के साथ शहर में जगह-
जगह रथोत्सव बनाकर रथों पर
जाएंगे। रथों पर रथोत्सव का
संकेत ध्वज लहराए। रथ के चित्रों
पर रथोत्सव का संकेत।

संस्कृत में प्रयोग होने वाले शब्दों का अर्थ और प्रयोग को समझने के लिए यह पुस्तक अत्यंत उपयोगी है। इसमें प्रयोगों के अर्थ और प्रयोग के उदाहरण दिए गए हैं।

महाभारत अन्वर्तान की भी रीतियाँ हैं। इसके लिये धारमुनिना इतिहास का प्रयोग किया है। महाभारत के अन्तर्गत अनेक भी रीतियाँ हैं। इनमें से एक रीति है कि महाभारत के अन्तर्गत अनेक भी रीतियाँ हैं। इनमें से एक रीति है कि महाभारत के अन्तर्गत अनेक भी रीतियाँ हैं।

My quest goes n

other area-specific plans on the website.

Apart from the concept plan to suggest infrastructure development, the cities also need to qualify on 15 parameters set by the ministry, which

refers to implementation of anti-social urban renewal mission scheme and self-financing capacity of the cities.

If India is selected, it will be the fourth city to qualify for smart circulation. So far Bangladesh has

office of
Shree M
The se
open an
"This
from 19
share hou
the econ
"This
ed 13,00
for more

include the existing services, past track record and

Pushing Ahead After posting vision for smart city, PMC gears up to upload other plans on mygov.in soon

PLAN, APPROVE DEVELOPMENT PLAN AND PAN-CITY SOLUTION PROPOSALS WILL BE

UPDATES ON THE WEBSITE IN DUE COURSE TO SOLICIT PUBLIC OPINIONS ON THE PROPOSAL

ASAND KESKID, before start of initial committee phase

prepared by the department

about the PMIC's future. The PMIC is sitting on records enough to fill up a claim.

Last time, we missed a chance by a whisker due to the timing of the facilities and the time being offered by the PMIC. We have substantially improved the mechanism to strengthen the PMIC's claim, "said PMIC and the local government and the

[illegible]

The update has helped discontinue the use of outdated data, and IPIS officials believe the information is more accurate. The update also includes the existing surveillance, past track record and

Approval to formation

Civic stick

**to mop
up dues**

PYUN KUMAR TRIPATHI
The urban development and housing department on Wednesday decided to approve constitution of Bithur Proper City Tax Board, paving the way for the Parma Municipal Corporation (PMC) to recover

The newly sanctioned board would be entrusted with the task of conducting a survey every five years and assist the state government in assessing the actual rental value of the market value of

Besides, the "mandatory declaration" clause of the property tax rules requires every holding owner, whose house had not been earlier assessed, should self assess his or her property within three months following notification of the assessment.

the statutes. The assessors would have to calculate the tax and pay the amount to the municipality. The property tax rules were approved by the cabinet on Tuesday. The rules envisage that the municipality or the department would prescribe the self-assessment and issue guidelines to

PMU sources said failure in conducting the mandatory self-assessment within the stipulated time would call for a fine of Rs 5,000 on residential holdings and Rs 5,000 on other holdings. The civic body is estimated to have been incur-

APPRAISAL VALUE
 \$100,000.00

- Owners responsible for previously self-assessed for holding tax within three months
- General revision of holding tax by municipalities every

- Every person liable to pay holding tax should estimate municipality for assessment within 30 days of acquiring land, building or both

- Self-assessment system start in six months
- Penalty payment for bad tax pilferage
- Rebate for timely payment

be responsible of implementing various provisions of the Municipal Property Tax (Assessment, Collection and Recovery) Rules.

The clause in the tax rules state that

should be done by municipalities every five years. It includes reassessment of change in classed roads, use, nature of

The rules also apply to every person, including those holding tax on behalf of others, should with

...estimating the number of people concerned for assessing tax. The six



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